

### TELSTRA WORKERS

# DAY OF ACTION

# WEDNESDAY WALKOUT

**WHEN:** 10.00am, Wednesday 27 May

**WHERE:** 35 Collins Street, Melbourne

**WHO:** ALL CEPU MEMBERS

**CELEBRATE THE DEPARTURE OF TRUJILLO  
& MCGAUCHIE**

**COME ON DOWN MR THODEY, YOUR WORKERS HAVE  
SOME IMPORTANT ISSUES TO DISCUSS**

**BETHERE! SHOW YOUR SUPPORT & LET THE PUBLIC  
AND MEDIA KNOW**

## MEMBER MEETINGS

### ENTERPRISE BARGAINING CAMPAIGN

Another series of meetings for members is being organised to consider the current situation in the CEPU EBA campaign and likely developments in the period ahead. *The meetings are as follows:*

#### THURSDAY 21ST MAY

Lunch time meeting at Coopers Inn, 282 Exhibition St, Melbourne  
12.15 pm - 1pm and 1.15pm - 2pm

#### FRIDAY 22ND MAY

Lunch time meeting at the Scots Church,  
99 Russell St Melbourne from 12.15 pm to 1pm and then 1.15pm to 2pm.

#### TUESDAY 2ND JUNE

Evening meeting at Preston Masonic Hall, 384 Bell St Preston from 7pm – 9pm

#### THURSDAY 4TH JUNE

Evening meeting at Werribee Community Centre, 4 Synnot Street Extension, Werribee 7pm – 9pm.

#### WEDNESDAY 10TH JUNE

A telephone hookup – Country Members 7pm

**JOAN DOYLE: CWU P&TVIC Branch Secretary**  
**Mobile: 0419 345 134**  
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*For more details  
see page 2*

## TWENTY-FOUR (24) HOUR STOPPAGE - ALL CEPU MEMBERS

The CEPU is calling a twenty-four (24) hour stoppage of all CEPU members, to enable them to attend a public rally, to remind the media and general public about our EBA campaign, and to celebrate the exit of the Trujillo/McGauchie leadership of Telstra.

We also want to make it an occasion for members to publicly pass a message to the new team of Mr Thodey and Ms Livingston, that now we have a great opportunity for change for the better in employee/management relations.

### THE TWENTY-FOUR (24) HOUR STOPPAGE IS

**WEDNESDAY 27 MAY  
FROM MIDNIGHT TO MIDNIGHT**

The public meeting and celebration will begin outside 35 Collins St Melbourne, at 10am, where there will be some speeches, music and other celebratory activities. All of the mass media and other media will be invited, along with some special guests who will give their support.

At the rally we will have a special announcement to make to members, supporters and the general public, relating to another initiative we are taking in our campaign to achieve the good quality enterprise agreement Telstra workers deserve for their efforts.

## MEMBER MEETINGS ENTERPRISE BARGAINING CAMPAIGN

(See front page for meeting dates)

The meetings will discuss at least the following issues:

- current industrial action
- future industrial action
- Telstra leadership change
- New IR legislation from July 1st
- good faith bargaining
- protection of members in workplace
- fighting fund
- public/publicity campaign proposals

**It is important to see you at the meetings and to have you involved so we look forward to your participation.**

## TELSTRA IT TRANSFORMATION: *Lamming to return to US*

THE TELSTRA EXECUTIVE RESPONSIBLE for the IT transformation section of Sol Trujillo's five year transformation plan is to return to the US, leaving his work unfinished.

Lamming will be one of the last of the Trujillo team to leave the company, following former Chief Operating Officer, Greg Winn, Public Policy and Communications chief Phil Burgess and head of Marketing, Bill Stewart.

Trujillo himself may not be far behind, with industry rumours suggesting he may in fact depart before the expected June 30th date.

Lamming leaves a major Telstra project, central to the company's overall transformation strategy, incomplete and behind schedule. The ambitious project to integrate some 1500 of Telstra's customer-facing systems has met with ongoing technical and commercial problems.

Last year Telstra admitted that it had spent some \$500 million more on the project than it had originally budgeted for. It has also been running behind schedule on the number of systems it has been able to de-commission.

Last but not least, Telstra has obviously been laying off staff in expectation of "efficiencies" which have not in fact materialised. Hence the dramatic escalation of customer service complaints that the Telecommunications Ombudsman reported last month. Behind these figures is the reality of staff struggling to make the new systems work in a context of job cuts and growing workplace pressure.

The CEPU believes that Telstra needs to stop simply throwing money at the problems it is encountering in its IT transformation process and re-examine the assumptions that lie behind staff reductions.

## *Winds of change at Telstra?*

### THE APPOINTMENT OF A NEW MANAGEMENT TEAM

at Telstra provides an opportunity for the company to build a more productive relationship with its employees and their unions, according to CEPU officials.

Telstra has announced that former head of Business and Government, David Thodey (ex-IBM Australia) will take over from Sol Trujillo as CEO and that Telstra non-executive director, Catherine Livingstone (ex-CSIRO) will replace Donald McGauchie as the company chairperson.

CEPU Communications Division Secretary, Ed Husic, immediately called on the company to enter into good faith bargaining with the union to negotiate a long-overdue agreement and pay rise for its award-based employees.

He also challenged the new CEO to review the company's job reduction programme and to ensure that skills vital to Telstra's participation in the Government's NBN project were kept in-house.

"The CEPU is ready to work with Mr Thodey," he said. "We hope he's ready to do likewise with the CEPU and Telstra employees, so together we can deliver the services Australian consumers deserve."

## T LIFE SHOP FAILS AT LIFT-OFF



**DESPITE TELSTRA'S CONSTANT PUBLIC MANTRA** that the CEPU's industrial campaign for a decent EA is having no effect, now and then the real story emerges.

There was the Telstra management slide pack presentation which showed that the industrial action had overwhelmed Global Network Operations alarm monitoring staff. Now come revelations that the Perth Telstra "T Life" in Perth failed to open on 11 May because of CEPU action.

A senior management email seen by the CEPU complains that dignitaries were flown to Perth for the opening from around Australia only to find the event called off. The email bemoans the fact that management were caught off guard by the union action. Clearly the solution to such problems is in Telstra's hands. The company should get back to the bargaining table in a meaningful way if it wishes to avoid further escalation of the CEPU's industrial campaign.

## Telstra skill drain spurs interest

**TELSTRA'S COUNTER-PRODUCTIVE COST-REDUCTION PROGRAMME** means more skills are going out of the company every day.

At a time when the company is seeking to build bridges with the Federal Government and when that Government evidently wants and needs Telstra's involvement in its National Broadband Network (NBN) project, Telstra is continuing to push thousands of skilled employees out the door.

To highlight the problem, the CEPU is now posting all the Form A redundancy notices it receives on its website ([www.cepuconnects.org](http://www.cepuconnects.org)) to highlight what is occurring. The enormous wastage these job cuts represent is starting to attract wide

attention.

The skill needs of the telecommunications sector are set to increase as it ramps up for NBN roll-out but research conducted by the CEPU suggests that only a minority of those made redundant from Telstra are likely to remain in the industry.

Skill shortages are looming as a major impediment to the Government's NBN programme. The answer lies partly in enhanced training opportunities but also in the retention of the existing skills base through ongoing secure employment for today's skilled workers.

**The union has started a database to list the skills of members departing Telstra or other companies for this purpose.**



## TELSTRA: SICK LEAVE/CARER'S LEAVE DURING INDUSTRIAL ACTION

**THE CEPU HAS MADE REPRESENTATIONS** to Telstra following reports from members that some Telstra managers have been requiring employees to provide supporting evidence for sick leave/carer's leave during periods of industrial action, linking this requirement to the fact that the employees had been involved in that action.

The CEPU believes that these actions by managers are contrary to the General Conditions of Employment Award. This requires an employee to provide a medical certificate when absent as a result of illness for more than three consecutive days or if an employee's supervisor requests such a certificate (or other evidence) within one day of the employee returning to work.

If the request goes beyond the day then it is too late and the supervisor cannot require the information. The fact that the absence may coincide with a period of industrial action is of no significance and was seen by members as a penalty for taking such action.

Telstra HR agrees with the CEPU that the two issues are distinct and separate.

## IT DIRECTORY ASSISTANCE TO MOVE TO SENSIS

**THE CEPU HAS MET WITH TELSTRA** to discuss the company's proposals to move IT Directory Assistance (DA) functions from Telstra to Sensis.

IT DA currently supports Sensis, with Telstra employees working for the latter company on a seconded basis. Under the proposed change, each Telstra employee that is affected will be offered employment by Sensis at his or her current location, conditional on resigning from Telstra.

The CEPU put a view to Telstra that employees would be unlikely to agree to resign from the company if this meant sacrificing their redundancy package.

The union suggested that an alternative approach would be to allow current employees to continue secondment and that Telstra train new starters to pick up the role. This would allow the Telstra employees to maintain their Telstra Redundancy Package.

If an employee wants to move from Telstra to Sensis, they are guaranteed the Telstra redundancy package if they are made redundant within 2 years of the transfer. However, members were concerned that Sensis could just wait the two years and then make them redundant on an inferior Sensis package.

Telstra is yet to respond to the CEPU's proposition. Members will be kept informed of developments.

## Labor will not act on CSS problem

**THE FEDERAL GOVERNMENT HAS INFORMED THE CEPU** that it will not take steps to allow Telstra employees to remain in the Commonwealth Superannuation Scheme (CSS).

A number of CEPU members chose to remain in the CSS at the time when Telstra introduced its internal scheme (TSS). However, they ceased to be eligible for membership of the CSS when the Government sold its majority holding in Telstra in the T3 sale. This particularly disadvantaged members who were over 55 because after the sale they could only defer and not preserve their benefits. This means a big difference in pension levels for these members if they are now made redundant.

The CEPU has been pursuing this matter with the Government since it came into office and, prior to that, with Labor when it was in Opposition. The union gained a sympathetic hearing on the issue and an undertaking that the matter would be looked into in the context of a broader review of superannuation issues.

The Government now says that it cannot assume the responsibilities and risks of providing superannuation benefits to people who are not its own employees and that the ongoing provision of these entitlements to Telstra employees is entirely the responsibility of Telstra.

The CEPU is outraged by this stance, particularly since Labor, when in opposition, used many of the CEPU's case histories to attack the then Government. For the record, award employees formerly on CSS lost about 9% per annum in superannuation benefit accrual after the T3 sale and AWA employees lost about 4%.

## HISTORIC WIN ON MATERNITY LEAVE

**THE PLANNED INTRODUCTION OF A NATIONAL paid parental leave system, announced in the Federal Budget, represents an historic win for Australian working people and follows the union campaign on the issue supported by the CEPU.**

The Labor scheme will give 18 weeks leave on the minimum wage (currently \$544 a week) to whichever parent chooses to stay at home to care for a newborn baby. It will be additional to any employer paid leave.

Australia has long lagged the rest of the world in its failure to provide paid maternity/paternity leave for working parents. This has contributed to Australia having one of the lowest female workforce participation rates amongst economically advanced countries.

Canada offers women 50 weeks paid leave, the UK 39 weeks with France and Sweden providing 18 months.

The scheme will be means tested and will only be paid to a parent earning less than \$150,000 a year.

To be eligible, the parent getting the payments must also have worked at least one day a week for the 10 months leading up to the child's birth.

However, the scheme does fall short of that recommended by the Productivity Commission. The Commission had recommended an 18-week scheme with no means test, continuing super contributions and two extra weeks for fathers at a cost of \$450 million a year.

**The CEPU will now campaign for employers to top up the government payment to ensure full income replacement and for there to be flexibility as to when the leave can be taken, as some women may wish to take some of the leave before the birth.**





## ACTU LAUNCHES NEW OHS CAMPAIGN

**THE ACTU HAS LAUNCHED A CAMPAIGN** to resist proposals which could weaken existing state-based Occupational Health and Safety (OHS) laws.

As reported in the last E-bulletin, the Federal Labor Government has begun a process aimed at harmonising the many different pieces of OHS legislation that now exist at Commonwealth, state and territory level. But while the union movement has supported this move in principle, it is concerned that proposals recently put to the Government will lead to a watering down of the provisions that apply in some states, and under Comcare.

More than 7000 Australians are estimated to lose their lives from workplace injuries or disease each year.

This is four times greater than the annual road tolls.

Launching the campaign, ACTU President Sharan Burrow said that while the move by the Council of Australian Governments to develop consistent workplace health and safety laws across all States and Territories was a positive one, it was vital that protections for workers were lifted, not lowered.

*"This is a once-in-a-generation opportunity to protect workers with the world's best workplace safety laws,"* she said.

Ms Burrow said that the proposed new laws must include stronger protections and rights for workers in several areas, including a clear onus on employers to provide a safe workplace, for the burden of proof in any prosecution to lie with the employer, and for unions to be able to initiate a prosecution.



## GOVERNMENT TO INCREASE DEATH BENEFITS RETROSPECTIVELY

**MEMBERS WOULD BE AWARE THAT THE CEPU is represented on the Comcare Commission. As well as pursuing health and safety and compensation issues at this level, the union has also been campaigning for an increase in death benefits for employees covered by Comcare.**

The Minister for Employment and Workplace Relations, Julia Gillard, has now announced that the Government will seek to backdate a proposed increase in death benefits to May 13th 2008 to ensure that the families of deceased workers receive greater support.

In the last Budget, the Labor Government committed to increasing lump sum death benefits from their current level of \$224,494 up to \$400,000. The commitment also increases weekly benefits for dependent children from \$72.98 to \$110 per child.

While work-related fatality rates are declining, this is of little comfort to families who have lost a loved one as a result of their job. The increases would bring death benefits under the Commonwealth scheme more closely into line with those payable under the various state-based workers compensation schemes.

## Fight for new AT&T agreement continues

**THE CAMPAIGN BY THE COMMUNICATION WORKERS OF AMERICA (CWA)** for a fair agreement with AT&T has seen the mobilisation of thousands of AT&T employees across the US in support of the union's claim.

The current contract covering AT&T's fixed line business expired in early April but negotiators have not been able to reach an agreement on new terms and conditions. One major sticking point has been the company's attempts to push more of the costs of the company health cover scheme onto employees themselves.

The CWA reports that the company is proposing increases to employee contributions that could as much as triple the amounts that its members currently pay. So while AT&T is offering modest pay increases, it's a matter of giving with one hand and taking with the other.

The CWA campaign has involved town hall meetings and rallies across the country. The union has also set up "informational" picket lines outside AT&T offices to get their message across to the public.

In addition, the union has begun a work-to-rule campaign that asks members to "comply with all rules and procedures the company has ever taught you."

Workers are religiously following safety rules and ensuring that every equipment inspection called for in company protocol is completed. As a result, installation and service appointments are running up to three weeks behind schedule in some areas.

According to the CWA, AT&T is using the current recession as an opportunity to try to cut costs despite the fact that, unlike the US auto industry, the company remains hugely profitable.

*"The company is wrapping itself in the economic crisis,"* one CWA official said, *"but they're not part of it."*



## European telcos hit hard by recession

**WHILE COMPANIES LIKE US AT&T** and, here in Australia, Telstra and Optus, have not been severely affected by the global economic downturn, European telecommunications operators are not faring as well.

The big fall in British Telecom's earnings is being repeated across the Channel. German No 1 telco, Deutsche Telekom (DT), reported losses of 1.1 billion euros (Aus\$1.9 b) for its first quarter. The losses largely reflected the poor performance of DT's UK operations, with the company writing down 1.8 billion euros from its T-mobile assets in that country.

France Telecom and Telecom Italia have also reported declining revenues and Norway's Telenor recently reported a fall in profits of 65%.

Union Network International (UNI) which represents telecommunications employees globally has called on these companies not to engage in knee-jerk cost cutting in this environment. It has urged them to work with unions to find solutions which will help retain the jobs and skills necessary to promote recovery.

## COMMUNICATIONS TECHNICIANS FACING REDUNDANCY

**THE CEPU IS NOW IN THE PROCESS** of assisting the members who have been selected for forced redundancy. This comes under the agreement guidelines *Clause 67: Reduction of Staff Numbers in a Group* from the 2002 Redundancy agreement.

To allow the CEPU to assist members in an appeals process it is of **critical importance** that members keep copies of all their one on one meetings with their team leaders, annual kick off, personal development reviews and so on.

It is also important that if any performance related issues are raised by your team leader **at any meeting** that you document everything that is said including your responses. You should document these discussions in your diary.

It is also suggested that all members familiarise themselves with the 2002 Redundancy Agreement *Clause 17: "Dispute Settlement Procedure"* and *Clause 16: "Appeal Process"*.

## CONTRACTOR BLAMED FOR CBD BLACKOUT

**THE LATEST IN A SERIES OF BLACKOUTS**

in Sydney's CBD was allegedly caused by a telecommunications contractor completing work on behalf of Telstra, according to Energy Australia.

Energy Australia claim that the contractor called the 'dial before you dig' hotline to check before digging, but did not physically check for a cable.

In response to these and other recent blackout incidents, the State Government has proposed legislative changes that would put the onus on workers accused of causing this sort of damage, to prove that they did indeed not.

The legislative changes would also make it compulsory to 'dial before you dig' to reduce the cases of cables being damaged, which is reportedly 80 a year.

In addition to the contractor now possible facing civil action from Energy Australia due to the incident, accidentally cutting through these cables puts operator at enormous, life-threatening risk.

The CEPU advises all members to exercise caution when working around high voltage cables. Work conducted in these circumstances can be extremely hazardous and the utmost care should be taken to ensure safety of yourself and those around you in these situations.

Always 'dial before you dig' and physically check for any potential hazards. A wrong move in these situations could cost you dearly.

## RACE FOR NBN CHAIR HEATING UP

**WITH THE PLANS ABOUT THE Federal Government's new National Broadband Network heating up, possible contenders for the top job at the new company have started to come out of the wood works.**

The future of this broadband company has direct implications on the future of telecommunications in Australia. Including direct impacts on the structure of Telstra and other telecommunications providers.

One-time Optus chief executive and Packer family advisor Chris Anderson and former Telstra Doug Campbell are being considered by the Federal Government to chair its \$43 billion National Broadband Network (NBN) company.

Mr Anderson spent seven years running Optus, where Federal Minister for Finance and Deregulation, Lindsay Tanner and he developed a strong relationship, during Minister Tanner's time as opposition Communications Minister.

Mr Anderson spent 15 years in senior roles within Telstra, before leaving when Sol Trujillo took charge.

Other possibilities raised by industry figures including Paul Twomey who is in the final months of four years at the helm of ICANN (Internet Corporation of Assigned Names and Numbers), the world body is responsible for managing and coordinating the Internet's Domain Name System (DNS) to ensure that every address is unique and that all users of the internet can find valid addresses; and former NSW Treasurer Michael Egan, who was chairman of the G9 consortium's unsuccessful NBN bid.

But is likely the Government's interest in Mr Anderson that has raised most eyebrows; weeks after his links to keyboards in the Packer empire were cut.

*NB. Any members interested in a 7 page briefing document on the NBN roll-out can obtain it by ringing or emailing the union office.*

# TELECOMMUNICATIONS

## SUB-CONTRACTORS ASSOCIATION

**THE VICTORIAN BRANCH HAS BEEN VERY ACTIVE** in dealing with issues raised by sub-contractors and, recently, they have had a fair amount of success on behalf of Service Stream sub-contractors.

It is fair to say that progress has been slow, with Service Stream refusing to meet with us. This was until just before Christmas the Subbies decided to take action into their own hands and their action resulted in Service Stream entering into discussions with the TSCA. These talks resulted in fines being wiped off from March-end September 2008 and saved many thousands of dollars for just about every Subbie. As part of the settlement, Service Stream agreed to meet with the TSCA on an ongoing basis to discuss matters as they arise. Recent results are listed below for reference.

**A number of meetings have now taken place between the TSCA and Service Stream in Victoria and Subbies are extremely happy with the gains they have made and as a result membership has increased significantly. When they meet with management, they usually have 6 delegates in attendance.**

### Service Stream Victoria – Issues and Resolutions

#### **ISSUE: In Place Services**

A number of months ago SS changed the terms of the contract resulting in a significant drop in the rate paid.

**RESOLUTION:** The original terms of the contract have been re-instated which means Subbies will no longer be dropping about \$300 per week.

#### **ISSUE: Drop Wires not being paid.**

Some time ago SS 'consolidated' the rate for the job which resulted in loss of earnings.

**RESOLUTION: Drop Wires are now being paid** on the following basis: \$75 for standard fault if pole is on the same roadside as the house. If the pole is on the opposite side of the street, an extra \$30 will be paid. If there are more than 2 poles, an extra \$50 will be paid.

#### **ISSUE: Jumper Runners fines.**

JRs were being fined as much as \$140 for jobs worth \$10 and the KPI calculation was not practical, resulting in more fines being levied.

**RESOLUTION: Fines are now capped at 200%** of the value of the job i.e. \$10 job = \$20 fine if not satisfactory. KPIs are now being calculated differently resulting in less fines being levied in the first place.

#### **ISSUE: Distribution of Work.**

Some Subbies had as much work as they wanted and others had no work for 2-3 days at a time. Some were running from one end of the city to the other and then back again. Subbies were passing each other on the road going to the suburb where the other had just come from etc.

**RESOLUTION:** A Subbie Representative will meet with management to address all the issues and report back the guys and

the company has agreed to a 'Continuous Improvement Process' on the subject and the situation will continue to be monitored.

#### **ISSUE: Rural v. Metro**

All of the Patch is currently considered Metro which means that rural jobs which are difficult and take a lot of time to complete and the rate makes no allowance for this.

**Resolution:** The company recognises that this is a valid point and is to respond to the Association in the next few days.

#### **BIG POND ISSUES:**

Cable Cost has risen recently and Subbies are expected to carry the cost of this. Truck Roll not being paid – Subbies are expected to visit homes and leave cards even if the customer isn't home – and they don't get paid for it. Dressing poles: Subbies expected to dig down and supply materials, and don't get paid for it.

**RESOLUTION: Issues not resolved as yet.** The company say they are sourcing materials which can be bought at a cheaper rate than current prices which can be bought at a cheaper rate than current prices which may go some way to addressing the first issue. They offered to provide 50mm pipe which is a saving on the current practice, but this was rejected as not good enough by the guys. The Truck Roll issue also remains unresolved.

So, some of the issues are fixed for the moment, but there are still a large number of issues to be taken up by the TSCA on behalf of the Subbies and these will form the basis of ongoing negotiations with SS. It goes without saying that the Big Pond issues will be 'first cab off the rank' in these discussions.

It seems that SS has different work practices and conditions in different States and it may be that Subbies in other States already have the outcomes referred to above – or maybe even better. It would be ideal if we could harmonise conditions across the country and give Subbies the best conditions available.

**There is still a long way to go and steps are being taken to increase membership via the delegates contacting non-members in the first instance.**

The Victorian branch receives a lot of direct contact from members and potential members in other states. Representatives from the TSCA visited Queensland on 5 May for a few days to assist with discussions with members and potential members from Service Stream, BSA and Downer. Meetings of Service Stream Subbies have been held in Sydney, Wollongong and Canberra with more to be held in the north coast of NSW.

Ten new delegates were elected, and an initial meeting has already been held with Service Stream management.

BSA Queensland management has failed to respond to two requests to meet and discuss local issues. A meeting has been arranged to meet with BSA Subbies to discuss where to from here and they seem firm in their resolve to win a fair go, as are the Service Stream Subbies.

It now seems that Subbies have had enough of the poor treatment they have been receiving from their employer, and they are turning to the TSCA for assistance. They are prepared to join the Association / Union and they are prepared to take action in support of their claims.



# In the News

## Stephen Conroy plan to split up Telstra - 12 May 2009

The Federal Government will offer Telstra the chance to buy up to 49% of its national broadband network if it agrees to voluntarily hive off its wholesale arm.

The first step is functional separation, under which Telstra could buy up to 20% of the NBN company in return for selling its fibre network into the company.

The jury is still out on "structural separation" which would allow competitors access to the wholesale network on the same transparent terms as Telstra.

Senator Conroy is setting in train the process to create the NBN company.

[www.theaustralian.news.com.au/story/0,25197,25465539-601,00.html](http://www.theaustralian.news.com.au/story/0,25197,25465539-601,00.html)

## Telstra's new era - 11 May 2009

Telstra chairman Donald McGauchie has been replaced by Catherine Livingstone (former Chief Executive of Cochlear and Chair of the CSIRO). David Thodey (former CEO of IBM Australia/NZ) Managing Director of Enterprise and Government will replace Sol Trujillo.

McGauchie and Trujillo will be remembered for their battles with government and regulatory bodies.

<http://www.brw.com.au/viewer.aspx?ATL://1241505746716&fid=81&title=Telstra's+new+era>

## British Telecom to axe 15,000 jobs - 15 May 2009

BT will slash 10% of its workforce after reporting a full year loss of \$270 million.

<http://abc.com.au/news/stories/2009/05/15/2571004.htm>

## Inside Telstra's Virtualisation Strategy - 11 May 2009

[http://www.cio.com.au/article/302672/inside\\_telstra\\_virtualisation\\_strategy?rid=-154](http://www.cio.com.au/article/302672/inside_telstra_virtualisation_strategy?rid=-154)

## Telstra board return 'hypothetical' Switkowski - 11 May 2009

<http://www.abc.net.au/news/stories/2009/05/11/2566440.htm>

## Frost and Sullivan predicts significant economic benefits from NBN, but cautions of hurdles ahead - 11 May 2009

<http://www.prwire.com.au/pr/12633/frost-and-sullivan-predicts-significant-economic-benefits-from-national-broadband-network-but-cautions-of-hurdles-ahead>

## Telstra's bloodless coup: top changes a revolution - 8 May 2009

[www.theaustralian.news.com.au/business/story/0,28124,25447197-5013408,00.html](http://www.theaustralian.news.com.au/business/story/0,28124,25447197-5013408,00.html)

## Telstra CEO facing 'tough legacy' - 8 May 2009

The main union for Telstra's workers says the company's newly appointed chief executive officer, David Thodey, will have to rebuild its reputation with employees.

[www.abc.net.au/news/stories/2009/05/08/2564993.htm](http://www.abc.net.au/news/stories/2009/05/08/2564993.htm)

## David McGauchie resigns as Telstra chairman, Thodey to be new CEO - 8 May 2009

[www.theaustralian.news.com.au/business/story/0,28124,25447072-601,00.html](http://www.theaustralian.news.com.au/business/story/0,28124,25447072-601,00.html)

## Telstra 2.0 won't solve the problem - 8 May 2009

<http://www.zdnet.com.au/insight/communications/soal/Telstra-2-0-won-t-solve-the-problem>

## Cracks in Telstra's defence - 8 May 2009

<http://www.businessspectator.com.au/bs.nsf/Article/Cracks-in-Telstras-defence-pd20090508-RU4ST?OpenDocument>

## Compromise candidate chairs Telstra - 8 May 2009

<http://business.theage.com.au/action/printarticle?id=510047>

## New Telstra boss has work cut out: union - 8 May 2009

<http://business.theage.com.au/business/new-telstra-boss-has-work-cut-out-union20090...>

## Thodey, Livingstone new Chair and CEO of Telstra - 8 May 2009

<http://www.news.com.au/heraldsun/story/0,21985,25445671-661,00.html>

## Telstra up for sale - again - 5 May 2009

<http://business.smh.com.au/business/telstra-up-for-sale-again-20090505-at-7z.html>

## Internet glitch hits NT again - 5 May 2009

<http://www.abc.net.au/news/stories/2009/05/05/2561238.htm?section=business>

## Telstra poised for major job cuts: unions - 4 May 2009

<http://www.abc.net.au/news/stories/2009/05/04/2560404.htm?section=australia>

## Future Fund tops burden of Telstra - 5 May 2009

<http://www.theaustralian.news.com.au/business/story/0,28124,25430545-5017996,00.h..>

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